



**The Travel Corporation Pty Ltd**

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Sydney, 31<sup>st</sup> March 2008

Mr Denis Healy  
Executive Director  
PEPworldwide  
Level 10, 56 Berry St  
North Sydney NSW 2060

Dear Denis,

I initially undertook PEP because I had a referral from another business who endorsed the effectiveness of PEP for them and I was interested to see if it would have the same impact for us.

As a result of the 1-on-1 with my PEP Coach, I noticed immediate results – I was able to start changing my work habits from the very first session and the time-spacing of the program over a period of weeks allowed time for me to develop/change my work habits.

Overall, the greatest benefit for me personally from PEP is that I now plan my work days/weeks more effectively and I am able to better manage my time.

As a result of the time savings generated by PEP, I now have a better work/life balance and I find I am spending more energy on my tasks/projects well in advance of the approaching deadlines.

Compared with other learning or training programs I've experienced, the structure and the delivery of PEP make it much more effective. The personal PEP coaching is fantastic as it allows the coach to see you in the workplace rather than the training room and to suggest personalised, practical solutions. The structure of the program – being spread out over weeks – allows time for you to change your work habits.

PEP is a fantastic program and great for any organisation.

Yours sincerely,

Cherry Ward  
National Training Manager  
The Travel Corporation