

16 December 2004

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PEP

PEP has allowed me to reduce my hours while getting more done.

The Major benefit for me has been in being more organised. By being PEPed, I am working faster and more efficiently. I do not spend half my day looking for papers.

Because I am more organised I am working more effectively.

We used PEP because our team needed to be organised. I was negative at first but I feel PEP has been extremely good for me and the team. I began to see the benefit during Day 1, when my files had been organised properly.

PEP has assisted:

- Quality - Improved
- Customer service - Faster response
- Team building - Very effective
- Productivity - Greatly improved.

As a team we are being more considerate to each other and are saving time by better organisation and time management.

PEP is totally different to other training. It is very personal and is designed to help you as well as the team. It is extremely practical. Without the PEP coaching the program would not be so beneficial.

Yours sincerely



Ian Henderson
Director