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**PEP is the 2<sup>nd</sup> best program I've ever done!**

PEP is one of the best programs I have ever attended. PEP is fantastic, second only to Miller Heiman (our product)!

The greatest benefit for me is that I'm not running around like a chicken. I have more time to focus on what's important to bring money into the business. I have more time for priorities.

For example, I am now investing more time in major projects to consistently improve the way we do business.

My PEP coach helped me to go over the steps we did in the morning session so I could immediately start applying the result. The steps are logical and common sense.

We did PEP as a team to boost organisation and communication skills. We also have a less cluttered office space and fewer disruptions and interruptions.

I started to see benefits after the first session. We respond faster to customers; there is less frustration thanks to "Speak To" files, and better team efficiency.

Yours sincerely

Rebel Bailey  
Marketing Coordinator